

Vol. 9, No. 1, March, 2025, pp. 107-115

Journal homepage: http://iieta.org/journals/ijtdi

Prediction of Passenger Growth Distribution in Eastern Indonesia

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https://doi.org/10.18280/ijtdi.090110

ABSTRACT

Received: 28 October 2024 Revised: 21 February 2025 Accepted: 3 March 2025 Available online: 31 March 2025

Keywords:

passenger forecast, sea transportation, Indonesian ports, Compound Annual Growth Rate (CAGR), time series, transportation infrastructure This study aims to project the growth of the number of passengers at major ports in Indonesia during the period 2022 to 2032 using a time series approach based on the Compound Annual Growth Rate (CAGR). Historical data on sea passenger arrivals and departures from 2017 to 2021 obtained from the Directorate General of Sea Transportation and the Central Statistics Agency (BPS) are the basis for the analysis. The results of the study show a significant growing trend in several strategic ports, such as Tanjung Perak Port, which is projected to experience a growth of 169.91%, from 525,352 passengers in 2022 to 1,418,450 passengers in 2032. Likewise, Benoa, Balikpapan, and Kupang Ports also recorded substantial increases. The practical implications of these findings can be utilized by policymakers for better port infrastructure development planning, including increasing terminal capacity, supporting facilities, and land transportation connectivity. On the theoretical side, this study contributes to the development of maritime transportation demand modeling literature by integrating quantitative prediction methods based on historical data. Future research could explore the impacts of climate change on maritime transport operations, including disruptions from extreme weather and sea level rise. In addition, the role of digitalization, such as the implementation of smart ports, automation of loading and unloading, and integration of information systems across modes of transport, is also a relevant area of study.

1. INTRODUCTION

Transportation is the process of transporting people and goods (cargo) from one place to another [1]. Transportation consists of two important components, namely transfer or movement, which is the process of physically changing the location of goods and passengers [2]. Transporting people or goods by ship through shipping lanes is called sea transportation.

Indonesia is the largest archipelagic country in the world, with more than 17,504 islands [3]. With so many islands, sea transportation is needed to unite Indonesia's islands, regions, and territories. Sea transportation focuses on connecting the outermost and underdeveloped areas throughout Indonesia.

Indonesia has two parts: western Indonesia, which consists of the islands of Sumatra, Java, and Kalimantan, and eastern Indonesia, which consists of the islands of Bali, Nusa Tenggara, Sulawesi, Maluku, and Papua.

The Eastern Indonesian region has unique characteristics, with thousands of islands spread across the vast ocean, varied topography, and many large and small islands separated by vast oceans [4]. The limitations of land transportation infrastructure make sea transportation the main choice for moving goods and people.

This geographical condition makes sea transportation the

main means for population mobility and distribution of goods. Over the past few decades, the government has attempted to improve maritime connectivity in this region through various programs and initiatives, such as the development of sea toll and port infrastructure [5]. Increased accessibility and population mobility have driven an increase in the number of ship passengers. Thus, a more in-depth study is needed to understand the distribution of this growth and support more effective transportation planning.

Various factors, such as increased economic activity, changes in migration patterns, and the development of the tourism sector, have played a role in the growth number of ship passengers in the eastern regions of Indonesia. Many areas in this region still have great potential for economic growth in the future. Therefore, estimating the distribution of increasing ship passengers is important to plan future infrastructure and sea transportation service needs. Several recent studies highlight issues related to port infrastructure planning and passenger growth. Research by Krile and Maiorov [6] proposes changes to ship passenger infrastructure based on a digital transportation model. Also, research by Bernacki and Lis [7] identifies and measures the direct economic impacts resulting from increased access to seaports by comparing transportation performance.

In addition to economic factors, social and demographic

changes also increase the number of ship passengers. Population growth, urbanization, and changes in the community's lifestyle and transportation preferences also influence this increase [8]. Therefore, these demographic factors must be considered to provide a more comprehensive picture in estimating the distribution of ship passenger growth. Infrastructure and logistics also contribute to the distribution and growth of ship passengers in this region. Difficult geographical conditions, limited access to remote islands, and limited port capacity can reduce the number of passengers.

Figure 1 shows an illustration of a map depicting the division of western and eastern Indonesia.



Figure 1. Map illustration showing the division of western and eastern regions of Indonesia

Passenger growth prediction holds a crucial role in enhancing the efficiency and effectiveness of sea transportation in Indonesia, especially in its eastern regions. Yet, recent studies of sea transportation in eastern Indonesia are mainly focus on the benefits of sea transportation in maintaining the availability of goods [5, 9] the economics aspect of port infrastructure development in the regions [10, 11]. Despite its importance, passengers' growth and its spatial distribution has not yet received sufficient attention that planning capacity for ships and port infrastructure development cannot be optimized. As a result, there is an imbalance between the demand and the supply of sea transportation services. Without an accurate passenger growth prediction, there is a risk for discrepancy between the routes and frequencies of the ship services and the needs of sea transportation for the people in either in the regions with more capacities or in the regions of which accesses are still insufficient. Furthermore, the development of ports tends to focus on the role of ports as trade and logistic nodes without considering the needs of passengers' mobility which relies heavily on the sea transportation services. The lack of integration between sea transportation services and land transportation services have also impacted the connectivity in the regions.

With the availability of comprehensive passengers' growth prediction models, sea transportation planning might be better conducted, especially in supporting interregional connectivity. This spatial modeling facilitates the identification of the growth numbers of passengers in each region that the capacity of the ships, the shipping routes, and the infrastructure development of the ports can be adjusted with the local demands and necessities. Understanding the movement patterns of the passengers may assist in enhancing the efficiency of sea transportation operation and services. Therefore, the orientation of port development will not only focus on the economic and logistic aspects but also consider the transportation needs of people in the regions with restricted connectivity.

This paper proposes the need to develop a more comprehensive passenger growth distribution model that is in accordance with the geographical characteristics and transportation connectivity in eastern Indonesia. Estimating the distribution of ship passenger growth can be an important tool in planning and developing port infrastructure and determining government and private sector investment priorities.

2. LITERATURE REVIEW

2.1 Ship passenger growth concept

The ship passenger growth concept refers to the increase in the total number of passengers using shipping services in a specific period. This growth is often driven by a growing tourism sector, better accessibility due to improved port infrastructure, and positive economic conditions that increase people's purchasing power [12]. In demand analysis, models that consider variables such as ticket prices, income, and alternative modes of transportation are often used to predict future total passenger [10]. The impacts of this growth can be felt socially and economically, including increasing local incomes and creating jobs [13]. However, challenges, such as port congestion and environmental issues, must be addressed. Government transport policies, such as subsidies and infrastructure investment, also play a crucial role in supporting this growth, ensuring that the shipping sector can develop well while maintaining safety and quality of service. Maritime shipping plays a vital role in maritime policy and economic development in each maritime country.

Research by Jugović et al. [14] analyzes the factors that influence demand and supply in the sea transportation market. The findings from this study show that five factors influence demand: global economic growth, international trade volume, fluctuations in goods prices, trade policies, and specific demand for shipping services. On the other hand, supply factors include ship operating and maintenance costs, fleet size and condition, technology and innovation, environmental regulations, and the availability of ports and related infrastructure. Understanding these factors thoroughly is essential for investors to make informed investment decisions and estimate future profits. Sea transportation is one of the main activities of the blue economy that plays a vital role in the European Union (EU). Research by Fratila et al. [15] emphasizes that sea transportation, air pollutants (NOx and SO₂) from sea transportation, and investment in seaport infrastructure positively correlate with economic growth. In other words, a 10% increase in these factors has resulted in a corresponding rise in economic growth rates of around 1.6%, 0.4%, 0.8%, and 0.7%, respectively. The impact of maritime logistics on the economic development of the islands in eastern Indonesia is one of the determining factors in developing interregional trade cooperation. Research by Amin et al. [9] states that low port efficiency can disrupt the distribution of goods between islands, resulting in higher logistics costs.

2.2 Growth distribution model

Passenger growth distribution models require an understanding of distribution theory, including the normal, log-normal, or Poisson distributions [16]. These models can predict passenger growth patterns based on historical data and related variables.

2.2.1 Normal distribution

The normal or Gaussian distribution is a continuous random variable with a bell curve. Its probability function describes the data spread symmetrically, with a peak at the mean value and sloping to both sides [17, 18]. Figure 2 shows an example of a normal distribution curve graph.

2.2.2 Log-normal distribution

The log-normal distribution is a probability distribution used to describe variables with positive results and values that tend to spread logarithmically [19, 20]. Figure 3 shows an example of a log-normal distribution curve.

2.2.3 Poisson distribution

Poisson distribution is a distribution for events with a small probability of occurrence, where the event depends on a certain time interval or in a certain area, with observation results in the form of discrete variables, and predictor variables are mutually independent [21]. The time interval can be any length, e.g., a minute, a day, a week, a month, or even a year. Such a specific area can be a line, an area, or a volume. Figure 4 below shows an example of a poisson distribution curve graph.

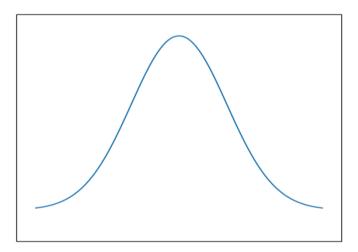


Figure 2. Normal distribution

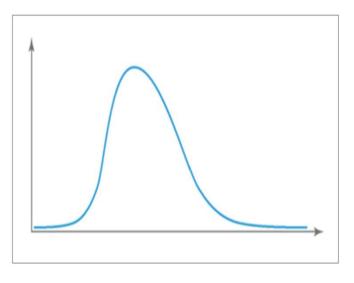


Figure 3. Log-normal distribution

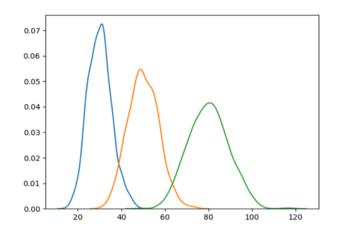


Figure 4. Poisson distribution

2.3 Inferential method

Inferential methods are statistical approaches used to draw conclusions or generalizations about a population based on samples taken from that population [22, 23]. The main purpose of inferential methods is to estimate or test hypotheses about population parameters (such as means or proportions) based on data obtained from samples [24].

2.3.1 Linear regression

Linear regression is a statistical technique used to analyze the relationship between one dependent variable and one or more independent variables [25, 26]. The main goal of linear regression is to model this relationship so that we can predict the value of the dependent variable based on the values of the independent variables [27]. A simple linear regression model is expressed in the form of Eq. (1):

$$Y = a + bX + \epsilon \tag{1}$$

where,

Y = dependent variable to be predicted;

X = independent variable;

a = intercept (the point where the regression line crosses the *Y*-axis);

b = regression coefficient (shows the average change in *Y* for every one-unit change in *X*);

 ϵ = error term (the difference between the predicted and actual values).

2.4 Transportation demand theory

Transportation demand refers to the mobility needs of individuals or goods within a transportation system to reach specific destinations, such as work, education, recreation, or logistics distribution [28]. This demand is generally derived, meaning that travel is not undertaken as a primary goal but as a consequence of other activities, such as employment, commerce, or social interactions [29]. Several key factors influence transportation demand, including economic conditions, demographics, travel distance, availability of transportation modes, and government policies and infrastructure [30].

The transportation demand analysis framework consists of four key stages: trip generation, trip distribution, mode choice, and route choice. Trip generation determines the number of trips originating from a particular area, influenced by economic activity, urbanization, and population density. Trip distribution analyzes how trips are allocated between origins and destinations, reflecting accessibility and spatial interactions between different regions. Mode choice refers to the selection of transport modes (e.g., road, rail, sea, or air) based on cost, time, and convenience. Lastly, route choice determines the specific paths travelers take, which is influenced by infrastructure quality and network efficiency.

In the context of passenger growth in eastern Indonesia, transportation demand theory provides a framework for understanding why the number of passengers in this region continues to increase. Several interrelated factors contribute to the high demand for transportation. First, geographical constraints play a significant role, as eastern regions of Indonesia consist of numerous islands with limited road infrastructure, making sea and air transport the primary modes of mobility. This naturally leads to higher trip generation through ports and airports compared to regions with more developed road networks. Second, economic and demographic factors drive mobility demand in the region. The growth of industries such as fisheries, mining, and tourism increases the need for business travel, labor movement, and logistics transport, directly influencing trip generation and trip distribution. Additionally, population growth and urban expansion lead to increased travel demand for education, healthcare, and trade.

Third, the availability of transportation modes and government policies significantly impact passenger growth. Investments in port infrastructure, inter-island shipping routes, and aviation connectivity have improved accessibility, encouraging more people to travel. Government policies promoting regional development and tourism, such as initiatives to boost tourism in Labuan Bajo, Raja Ampat, and Wakatobi, have further stimulated passenger growth by increasing travel frequency and mode availability. Lastly, route choice is shaped by infrastructure improvements and transportation costs. With the expansion of ferry services and increased airline connectivity, passengers in eastern Indonesia have more options for inter-island travel. However, factors such as affordability and service reliability continue to influence route selection and overall passenger mobility trends.

3. METHODOLOGY

The research methodology designed in this study consists of several systematic steps. Figure 5 shows an overview of the research stages that will be used.

Based on the description of the research stages presented in Figure 5, five stages will be carried out to realize this study's results, starting from the problem identification stage, literature study, variable determination, data collection, and data processing and analysis.

In this study, the data collection process is obtained from PT. PELNI and the Directorate General of Sea Transportation of Kemenhub RI, especially related to data on the arrival and departure of sea passengers. Meanwhile, the data that will be used as independent variables in each province will be obtained from the BPS of each province.

In predicting the growth of the number of passengers in the eastern Indonesia region, the modeling process is carried out using a time series approach to identify growth patterns from historical data from 2017 to 2021. The formula used to project future passenger numbers at each port from 2022 to 2032 is shown in Eq. (2) below:

$$Pt = P0 \times (1+r)^t$$
(2)

where,

Pt = the number of passengers in year -t;

P0 = the initial number of passengers (2022);

r = the annual growth rate (17% or 0.17);

t = the number of years from the initial year (2022).

To ensure the accuracy of the prediction results, model validation is carried out by comparing predictions with historical data. Testing is carried out by calculating the Mean Absolute Percentage Error (MAPE) as an indicator of deviation between predictions and actual data. In addition, sensitivity analysis is also applied by varying the CAGR parameters based on scenarios in various economic and operational conditions. With this approach, the model can provide an accurate picture of the growth rate in the number of passengers and help identify areas that require enhancing sea transportation services in the eastern regions of Indonesia.

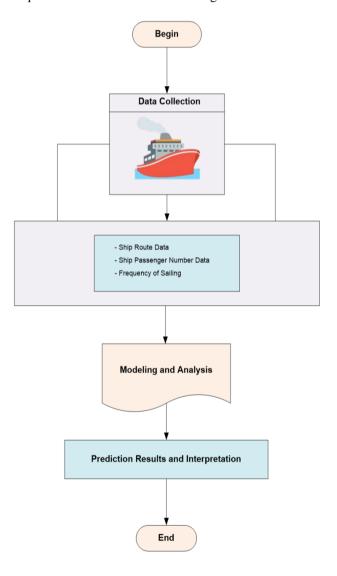


Figure 5. Research stages

4. RESULT AND DISCUSSION

4.1 Data of the total ships in the eastern Indonesia region

Based on the data collection results, 23 ships serve the eastern Indonesia region, as presented in Table 1.

Table 1. Data on total ships based on routes per region

Region	Total Ships	Percentage (%)
Sulawesi	16	69.57
Bali	7	30.43
Nusa Tenggara	7	30.43
Maluku	11	47.83
Papua	8	34.78
Total	23	100

Table 1 shows that the Sulawesi region is the most served, namely 16 ships (69.57%). This shows a high level of services in this area. The Maluku and Papua regions have many ships, 11 (47.83%) and 8 (34.78%) ships, respectively. Furthermore, Bali and Nusa Tenggara have the same number of ships, namely seven ships, indicating that both have relatively comparable services. These data suggest that the Sulawesi region dominates the number of ships operating in eastern Indonesia. The handling and development of maritime services in areas with fewer ships must be considered to increase accessibility and support economic growth in each region.

4.2 Data on total passengers

The number of ships available in a region directly affects the passenger capacity [30]. The more ships operate, the greater the capacity to transport passengers.

The distribution of growth in ship passengers in the eastern Indonesia region illustrates the growth pattern of the number of passengers using ships to travel in this region.

The complex phenomenon of the increase in the number of ship passengers in eastern Indonesia involves various economic, demographic, and infrastructure aspects [31]. In recent years, there has been a significant spike in the number of ship passengers in this region. The following Eq. (3) is used to calculate the average annual growth rate of CAGR:

$$CAGR = \frac{(Pt)\frac{1}{n}}{(P0)} - 1 \tag{3}$$

where,

n = Total year (difference between initial and final years);

P0 = Total passengers in the initial year (2017);

Pt = Total passengers in the final year (2021).

Based on Eq. (3), the results of the CAGR are obtained, shown in Table 2.

Table 2 shows that in 2017-2019, most ships showed growth or consistency in the number of passengers. For example, Kelud grew from 181,277 (2017) to 421,659 (2019), and Labobar from 223,103 to 307,361. Meanwhile, in 2020, almost all ships experienced a significant decrease in the number of passengers; this was due to the COVID-19 pandemic. This is seen in Awu that experienced a decline from 125,406 (2019) to 52,090 (2020), and Sinabung that decreased from 367,044 (2019) to 114,903 (2020).

Ship	Passenger			Year		
Name	Capacity	2017	2018	2019	2020	2021
Awu	961	137,4	156,32	125,40	52,090	59,998
Awu	901	16	3	6	52,090	39,990
Binaiya	962	101,5	122,91	140,78	43,018	52,114
5		22 120,6	5	0	,	,
Bukit Raya	962	28	88,673	120,92 0	46,586	43,778
Bukit	1005	296,6	291,86	341,87	119,51	162,57
Siguntang	1995	75	3	6	2	2
Ciremai	835	175,0	186,93	226,21	73,810	77,386
Cheman	055	27	6	1	75,010	11,500
Dobonsolo	1300	150,1	179,21	220,80	89,786	97,354
		68 170,1	1 177,47	1 307,46	113,67	128,70
Dorolonda	2138	52	6	4	4	2
Easn	544	491,3	65 706	90 711	17 1 1 2	
Egon	544	6	65,786	80,711	47,143	50,605
Gunung	1575	139,6	149,22	248,90	81,900	74,893
Dempo		71	9	2	,	,
Jet Liner	554	451,4 8	54,287	435,89	19,209	15,853
		869,1		102,71		
Kelimutu	912	3	80,659	6	23,521	35,320
Kelud	2605	181,2	205,37	421,65	114,06	103,23
Reluci	2005	77	1	0	5	8
Labobar	3076	223,1 03	256,91	307,36	115,87	125,10
		256,4	4 305,88	1 329,53	5 125,45	8 160,17
Lambelu	1995	08	5	6	125,45	2
Lawit	912	391,9	30,697	706,97	12,649	24,658
Lawit	912	7	30,097	/00,97	12,049	24,038
Leuser	962	648,7	70,554	99,762	28,165	45,921
		2 219,7	248,28	327,35		138,79
Nggapulu	2138	49	3	0	93,239	0
D	40.4	429,7		<pre> < 0 < 1</pre>	22 790	
Pangrango	494	1	62,672	668,64	23,780	28,686
Sangiang	548	184,1	185,02	20,318	4,659	10,641
0 0		5 189,2	222,11	367,04	114,90	111,35
Sinabung	1774	33	0	307,04 4	3	111,55
a	0.61	843,9		-		
Sirimau	961	8	91,084	99,480	33,319	30,268
Tatamailau	969	740,5	74,640	95,676	31,098	32,936
Tutumunuu	,,,,	3				52,750
Tidar	1904	195,2 54	193,55 4	271,24 1	107,84 9	86,991
Tilongkabi		131,9	4 140,39	146,32		
la	962	32	7	9	38,239	46,865
Umsini	1721	130,4	110,38	186,98	45,904	47,413
UIIISIIII	1/21	72	3	0	+5,904	+7,413
Wilis	548	249,9	32,798	48,701	17,363	19,913
		3		,		

This analysis shows that before the pandemic, most ships experienced positive growth. However, the COVID-19 pandemic significantly impacted with a sharp decline in 2020. Although there are signs of recovery in 2021, the total number of passengers has not yet reached the 2019 level.

4.3 Prediction of passenger growth

Total Passenger Prediction estimates future passengers based on historical data and existing growth patterns.

Table 3 shows the results of the time series analysis of passenger growth predictions for several ports in the Eastern

Indonesia region.

Next, Figure 6 shows a graph of the predicted growth rate for each port from 2022 to 2032.

Based on Table 3, the analysis of passenger growth in ports in Indonesia shows a significant trend from 2022 to 2032. For example, Tanjung Perak Port has experienced a tremendous increase, with the number of passengers projected to increase from 525,352 people in 2022 to 1,418,450 people in 2032, reflecting an absolute growth of 893,098 people or around 169.91%. On the other hand, Benoa Port also showed positive growth, with an increase from 352,588 passengers in 2022 to 951,988 passengers in 2032, resulting in an absolute growth of 599,400 people or 169.91%. Other ports such as Balikpapan and Kupang also showed substantial growth, with projected passenger growth reaching 603,414 and 969,597 people respectively by 2032.

Table 3. Prediction of passenger growth in each port (2022-
2023)

		Total Passengers			
No.	Port Name	2022	2027	2032	
		(People)	(People)	(People)	
1	Tanjung Perak	525,352	971,901	1,418,450	
2	Batulicin	3,605	6,670	9,735	
3	Balikpapan	298,720	552,632	603,414	
4	Bontang	41,084	76,005	110,926	
5	Nunukan	13,242	24,497	35,754	
6	Benoa	352,588	652,289	951,988	
7	Gili Mas Lombok	20,519	37,960	55,401	
8	Lembar	204,630	378,566	552,502	
9	Bima	87,025	160,996	234,967	
10	Waikelo Sumba	16,452	30,436	44,420	
11	Waingapu	19,630	36,316	53,001	
12	Labuanbajo	22,268	41,196	60,124	
13	Ende	159,662	295,374	431,086	
14	Maumere	155,655	287,962	420,289	
15	Larantuka	149,789	277,110	404,431	
16	Lewoleba	140,951	260,759	380,567	
17	Kalabahi	141,873	262,465	383,057	
18	Kupang	359,110	664,354	969,597	
19	Rote	198,619	367,445	536,271	

		Total Passengers			
No.	Port Name	2022	2027	2032	
		(People)	(People)	(People)	
20	Sabu	140,911	260,685	380,459	
21	Kisar	139,528	258,127	376,726	
22	Moa	130,290	241,037	351,784	
23	Тера	126,936	234,832	324,728	
24	Saumlaki	119,314	220,731	322,148	
25	Makassar	347,292	642,490	937,688	
26	Average	159,869	295,758	431,647	
27	Pare-Pare	170,095	314,676	459,257	
28	Palu	91,120	168,572	246,024	
29	Gorontalo	87,286	161,479	235,672	
30	Luwuk	99,111	183,355	267,599	
31	Banggai	94,885	175,537	256,189	
32	Kendari	95,250	176,213	257,176	
33	Raha	79,450	146,983	214,515	
34	Bau-Bau	90,331	167,112	243,893	
35	Wanci Wakatobi	85,845	158,813	231,781	
36	Bitung	113,046	209,135	305,224	
37	Ternate	120,750	223,388	326,026	
38	Tidore	89,111	164,855	240,599	
39	Bacan	78,739	145,667	212,595	
40	Sanana	75,873	139,365	203,857	
41	Namlea	99,445	183,973	268,501	
42	Namrole	95,110	175,953	256,796	
43	Ambon	125,451	232,084	338,717	
44	Banda	120,015	222,028	324,041	
45	Geser	97,490	180,357	263,224	
46	Kaimana	99,292	183,690	268,088	
47	Tual Maluku	109,525	202,621	295,717	
48	Dobo Maluku	97,915	181,143	264,371	
49	Nabire	90,173	166,820	243,467	
50	Biak	92,510	171,144	249,778	
51	Serui	88,660	164,021	239,382	
52	Sorong	90,354	167,155	243,956	
53	Manokwari	89,985	166,472	242,959	
54	Fak-Fak	92,236	170,637	249,038	
55	Wasior	82,665	152,930	223,195	
56	Jayapura	97,452	180,286	263,120	
57 59	Agats	85,760	158,656	231,552	
58	Marauke	86,563	160,142	233,721	

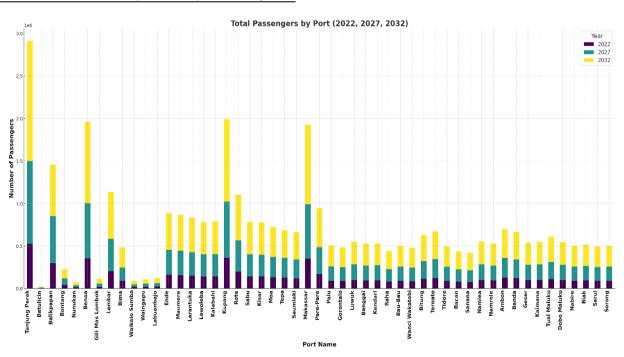


Figure 6. Predicted growth rate of each port in 2022-2032

High growth rates at certain ports can be caused by a variety of interrelated factors. First, rapid regional economic growth, as seen at the ports of Tanjung Perak and Kupang, often drives increased passenger numbers due to the development of trade, industry and tourism sectors. These large ports play an important role as inter-island transportation hubs, increasing mobility for both trade and personal travel. Second, investment in port infrastructure development, as seen at the ports of Benoa and Makassar, increases capacity and efficiency, allowing these ports to accommodate more ships and passengers. In addition, tourism attractions also play a large role, with ports in Bali and East Nusa Tenggara experiencing a surge in passengers due to high international tourist arrivals. Connectivity between ports also contributes to accelerating passenger growth, as it facilitates travel between regions by more efficient sea vessels. Finally, the increase in the fleet of ships serving these routes also supports greater carrying capacity, facilitating an increase in the number of passengers that can be served by the port.

The practical implications of these findings are highly relevant for policymakers, port managers, and maritime transport operators. Predictions of passenger growth can be used as a basis for strategic planning for the development of port infrastructure, including the expansion of passenger terminals, improvement of supporting facilities, and integration of land and sea transportation systems. The government can utilize this information to formulate policies that support efficient public mobility, including increasing accessibility to ports and strengthening connectivity between regions. On the other hand, shipping operators can optimally adjust the frequency and capacity of ship services to anticipate spikes in demand, thereby avoiding capacity constraints during peak seasons.

Theoretically, this study contributes to the literature on maritime transport demand modeling by applying a time series approach and CAGR in projecting passenger growth. This approach does not only strengthen the understanding of passenger mobility patterns but also emphasizes the importance of utilizing historical data in supporting evidencebased decision-making. These findings can be a reference for the development of a more comprehensive transport demand model, which considers external variables such as changes in policy, technology, and socio-economic dynamics.

Based on the results of the analysis of estimated passenger growth in several ports, here are some recommendations that can be submitted:

1) Infrastructure Development

Given the significant growth in passenger numbers, the government and related parties need to invest in developing port infrastructure. This includes expanding passenger terminals, improving parking facilities, and providing better transportation access to accommodate the surge in passenger numbers [32].

2) Transportation Services Improvement

Port managers must consider increasing the frequency and capacity of transportation services, such as ferries or fast boat services, to meet the increasing needs of passengers. This also includes providing more flexible schedules and better services for passengers [33].

3) Sustainable Planning

In developing ports, it is essential to adopt the principles of sustainable development. This includes considering the environmental impacts of port development and operations, as well as implementing environmentally friendly technologies [34].

4) **Tourism Promotion**

The port can become a tourist gateway with the increasing number of passengers. Therefore, it is crucial to increase tourism promotion and tourism experiences around the port to attract more visitors and increase the regional economic contribution [35].

5) Monitoring and Evaluation

Developing an effective monitoring and evaluation system to assess the impact of passenger growth and the effectiveness of implemented initiatives will help in making data-driven decisions for continuous improvement.

5. CONCLUSION

This study successfully develops a distribution model of passenger growth in the Eastern Indonesia region, which is very essential considering the region's geographical and demographic characteristics.

The analysis of secondary data from BPS, PT. PELNI and Kementerian Perhubungan RI, over the past five years, has shown a significant increase in the number of passengers, specifically in major ports such as Surabaya, Benoa, Kupang, Makassar, and Ambon, with an average annual growth of 15-17%.

Factors contributing to this growth include increasing numbers of tourists, regional economic development, and improving sea transportation connectivity. Although ports in the region are experiencing passenger growth, infrastructure challenges and access to remote islands remain obstacles that must be overcome.

The limitations of this study include the use of historical data from 2017-2021 with the CAGR method, which does not take into account short-term fluctuations due to external factors, such as policies, the economy, or natural disasters. The analysis also only focuses on the number of passengers without considering other variables, such as ticket prices, land transportation connectivity, and preferences for alternative transportation modes. In addition, the limited detailed data, such as travel destinations and passenger demographics, can affect the accuracy of the predictions. Climate change and digitalization factors have also not been analyzed in the context of maritime transportation operations.

For future research, there are several areas that can be explored further. One is the analysis of the impact of climate change on maritime transport operations, including potential disruptions due to extreme weather and sea level rise. In addition, the role of digitalization in improving the efficiency of port services, such as the implementation of smart ports, automation of loading and unloading processes, and integration of cross-modal information systems, are also relevant areas to study. Further studies on the socio-economic impacts of increased passenger mobility, as well as scenarios for changes in transport policy, can also provide more comprehensive insights in supporting the development of a sustainable maritime transport sector.

ACKNOWLEDGMENT

This research is supported by the Indonesia Endowment Fund for Education (LPDP), the Ministry of Finance of the Republic of Indonesia under the Scholarship Recipient Decree number 0003941/TRP/D/AF-2021.

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NOMENCLATURE

- B regression coefficient
- Y dependent variable
- X independent variables
- n number of years

Greek symbols

 α intercept ϵ error term